



Immersive SAP® training & examination using biz:Examiner

Tenured competence in professional software training

biz:Consult is in the field of SAP usage training and certification since 2003. SAP Competence Pass Exams from biz:Consult delivered through biz:Examiner software are available in Austria, Switzerland, Czech Republic and Hungary. biz:Consult has its own SAP system installation especially for training purposes through biz:Examiner. At the core of the knowledge delivery are real-world case-studies, which combined into a fictional yet realistic curriculum.

Building on this didactical concept, biz:Examiner is used to deliver high-quality, extremely realistic test content to thousands of students and professionals globally. Through ongoing innovation the biz:Consult team continuously improves exam content and test delivery mechanisms.

Innovative question types unlock knowledge-based assessment

Offering innovative and interactive assessment activities such as drag and drop, item matching or in-context assessment, biz:Examiner made it possible to include real SAP user interfaces as part of the test experience.

About biz:Consult

- www.bizconsult.at
- biz:Consult is a technology consulting company in the jobs and education space
- Their core business is to train & certify professionals on the [SAP software solution](#)
- biz:Consult is engaging with a diverse set of customers across europe

Goals

- Enable test-takers to interact with a real SAP GUI
- Scale GUI workflow assignments through interactive elements (screen simulation)
- Provide per-partner user management and analytics
- Automate the complete exam life cycle

biz:Examiner provides the ability to assess not only static knowledge through a host of diverse question types, but also developed a new form of question type for a more embedded, case-study-like assessment called Screen simulation. Through screen simulation, exam participants can show their competence in context of a real-world case study, using simulated data.



biz:Examiner perfectly fits our needs and helped us create a future-ready business foundation. Thanks to biz:Examiner we are able to collaborate with SAP® and deliver real business value through end user competence certifications.

David, General Manager, biz:Consult GmbH

International reach through scalable, robust testing

Today, 97% of all trainings convert into a successful certification. biz:Consult's SAP Competence Pass Exams are available in Austria, Switzerland, Czech Republic and Hungary. There are more than 2000 tests conducted through biz:Examiner annually in Austria alone.

The embedded screen simulation question type elevates examination effectiveness to a whole new level. Participants are able to demonstrate integrated, contextual knowledge of the SAP platform. biz:Examiner's effective analytics show testers how participants not just knew how to use the SAP software, but also whether they understand the application context and case-study requirements.

Approach

- Deploy an RDP Server to connect to SAP APIs for the management of user accounts
- Improve screen simulation capabilities for a large set of question types
- Migrate large amounts of examination content from legacy system seamlessly

Results

- 97% of all trainings convert into a successful certification
- Scaled exams internationally (Austria, Switzerland, Czech Republic and Hungary)
- Embedded screen simulation question type elevates examination effectiveness to a whole new level
- Reduction of support cases by more than 60% while requiring 1/3 less training costs when compared to the previous solution

biz:Examiner

biz:Examiner is a leading online examination software, helping a diverse variety of businesses meet their examination and certification needs.

www.bizexaminer.com